

If you are in the EEA, UK, Switzerland, and certain other countries with similar data protection laws, you have additional rights in relation to your Personal Information. To exercise these rights please contact us at representative@masergy.com.

- **Right to Review/Correct:** You may review or update your Personal Information. You may have the right to request that we correct your Personal Information. To make a request, contact us using the information provided in the Contact Us section.
- **Right to Delete:** You may have the right to request that we delete your information or delete your account (subject to certain exceptions). To make a request, contact us using the information provided in the Contact Us section, below. After your account is deleted/terminated, your information may not be deleted in its entirety from our systems. We may retain backup copies of your information, including to assist with any legal obligations, resolve disputes, and enforce our agreements. We will retain your information for as long as necessary to fulfill the purposes of processing described in this Privacy Policy.
- **Right to Object to Processing:** You have the right to request that we cease processing your Personal Information. To make a request, contact us using the information provided in the Contact Us section.
- **Right to Restrict Processing:** You may have the right to request that we restrict processing of your Personal Information in certain circumstances (for example, where you believe that the Personal Information we hold about you is not accurate or lawfully held).
- **Right to Data Portability:** In most cases, you have the right to receive a copy all of your Personal Information that we hold about you. To make a request, contact us using the information provided in the Contact Us section.
- **Right to Lodge a Complaint with a Supervisory Authority:** You have the right to complain to the data protection authority in the country in which you reside, work, or believe an infringement of data protection laws has taken place. A list of data protection authorities in Europe is available at https://www.edpb.europa.eu/about-edpb/about-edpb/members_en.

We may deny certain requests, or fulfill a request only in part, based on our legal rights and obligations. For example, we may retain Personal Information as permitted by law, such as for tax or other record keeping purposes, to maintain an active account, and to process transactions and facilitate customer requests. Employment-related information will not be included in fulfillment of your requests. To protect your privacy and security, we will take reasonable steps to verify your identity before fulfilling your request.